



High Speed Internet Service Agreement

Date: _____

Billing Phone #: _____ Account Name _____

Name _____ Contact Phone #: (____) _____

Login name/email address: _____ @peoplestelecom.net

Password: _____

Technical Contact: _____ TN: (____) _____ Email _____

Billing Address: Street _____ P.O. Box _____

City _____ State _____ ZIP _____

Installation Services:

FREE INSTALLATION with 2 year contract.* If service is cancelled after first 30 days and prior to expiration date of contract, a \$250 broken contract fee applies. Installation includes wiring and programming to telephone network interface and inside connectivity to a SINGLE PC. The router remains the property of Peoples. There will be a \$100.00 additional charge to final bill if the router is not returned at end of service. There will be a \$40.00 service charge for changes (decrease of speed, change of location within home or business, etc.) to your High Speed Internet service. A \$40.00 charge will be billed for service calls resulting in no trouble found in High Speed Internet circuit.

HIGH SPEED INTERNET SERVICE SPEEDS AND MONTHLY PRICES

| Pick One (initial) | Contract Term: | <input type="checkbox"/> 24 Months | Contracts will renew month to month after initial 24 months |
|--------------------------------|----------------------------------|------------------------------------|---|
| _____ | 1.5MB High Speed Internet | \$55.90 | 1.5MB minimum down 898k max up ** |
| _____ | 3MB High Speed Internet | \$85.90 | 3MB minimum down 898k max up ** |
| **Speeds not guaranteed | | | |

Want even more value? Check out our High Speed Internet Packages!

***Without a two year commitment installation will be \$250.00.**

FREE INSTALLATION with 24 month commitment or \$250.00 installation fee without commitment. Broken contract fee of \$250 applies if service is disconnected after first 30 days and prior to contract expiration date. Peoples Long Distance required on all packages.

| Pick One (initial) | Contract Term: <input type="checkbox"/> 24 months | Monthly fee \$ | Contracts will renew month to month after initial 24 months |
|--------------------|--|----------------|--|
| _____ | Peoples 3MB Package | \$85.90 | Includes: High Speed Internet & Peoples' Calling Plan |
| _____ | 100 3MB Package | \$97.00 | Includes: Internet, Calling Feature Package*, basic voice mail, 100 long distance minutes, long distance overage at 7¢ per minute** |
| _____ | 200 3MB Package | \$105.00 | Includes: Internet, Calling Feature Package*, basic voice mail, 200 long distance minutes, long distance overage at 7¢ per minute** |
| _____ | 500 3MB Package | \$125.00 | Includes: Internet, Calling Feature Package*, basic voice mail, 500 long distance minutes, long distance overage at 7¢ per minute** |
| _____ | 1000 3MB Package | \$161.00 | Includes: Internet, Calling Feature Package*, basic voice mail, 1000 long distance minutes, long distance overage at 7¢ per minute** |
| _____ | All U Can Eat 3MB | \$111.00 | Includes: Internet, Calling Feature Package*, basic voice mail, unlimited long distance** <i>single-family residential only</i> |

BEST VALUE!!

*Calling Feature Package Includes: Caller ID, Call Waiting, Speed Call, Three-way Calling

§ Addl government fees, assessments, taxes and line charge applies

**long distance calling within 48 Continental United States only- Alaska, Hawaii and International calls excluded

Customer System Requirements:

System Type: 9X ME NT 2000 XP MAC VISTA Other _____

RAM _____ HD _____ Processor _____

Customer has Ethernet Card Installed: Yes No **Virus Protection Installed:** Yes No

_____ File and Print Sharing Off – File and print sharing should be turned off on your computer. If they are turned on, there is a greater potential that other users on the internet could access your computer system and/or files. By initialing here, you state your understanding and take full responsibility for any and all damage to your computer system and/or files should you leave the file and print sharing turned on.

_____ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. People Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection.

_____ Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer's network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an "ALWAYS ON" connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

I HAVE READ AND UNDERSTAND THE PROVISION ON THE FRONT AND BACK OF THIS AGREEMENT AND CERTIFY THAT THE ABOVE INFORMATION IS CURRENT AND ACCURATE.

Signature of Customer Date

Witnessed by: _____
Peoples Services Representative Date

BUNDLES INCLUDE 3MB HIGH SPEED INTERNET (3MB MAX DOWNLOAD)

EXISTING HIGH SPEED INTERNET CUSTOMERS-NO CHARGE TO UPGRADE BUNDLE, \$13.00 TO REMOVE OR DOWNGRADE BUNDLE PACKAGE