



## High Speed Internet Service Agreement

Date: \_\_\_\_\_

Billing Phone #: \_\_\_\_\_ Account Name \_\_\_\_\_

Name \_\_\_\_\_ Contact Phone #: (\_\_\_\_) \_\_\_\_\_

Login name/email address: \_\_\_\_\_ @peoplestelecom.net

Password: \_\_\_\_\_

Technical Contact: \_\_\_\_\_ TN: (\_\_\_\_) \_\_\_\_\_ Email \_\_\_\_\_

Billing Address: Street \_\_\_\_\_ P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

**Installation Services:**

FREE INSTALLATION with 1 year contract.\* If service is cancelled after first 30 days and prior to expiration date of contract, a \$200 broken contract fee applies. Installation includes wiring and programming to telephone network interface and inside connectivity to a SINGLE PC. The modem remains the property of Peoples. There will be a \$100.00 additional charge to final bill if the modem is not returned at end of service. There will be a \$40.00 service charge for changes (decrease of speed, change of location within home or business, etc.) to your High Speed Internet service. A \$40.00 charge will be billed for service calls resulting in no trouble found in High Speed Internet circuit.

### HIGH SPEED INTERNET SERVICE SPEEDS AND MONTHLY PRICES

Pick One (initial)	Contract Term:	<input type="checkbox"/> 12 Months	Contracts will renew month to month after initial 12 months
_____	EXTREME High Speed Internet	\$55.90	320 minimum up / <b>512</b> maximum down **
_____	SUPREME High Speed Internet	\$70.90	512 minimum up / <b>768</b> maximum down **
_____	ULTIMATE High Speed Internet	\$85.90	640 minimum up / <b>1 mg</b> max down **
<b>**Speeds not guaranteed</b>			

\_\_\_\_\_  
\*Without a one year commitment installation will be \$95.00.

***Want even more value? Check out our High Speed Internet Packages!***

**FREE INSTALLATION with 12 month commitment or \$95.00 installation fee without commitment. Broken contract fee of \$200 applies if service is disconnected after first 30 days and prior to contract expiration date. Peoples Long Distance required on all packages.**

<b>Pick One (initial)</b>	<b>Contract Term:</b> <input type="checkbox"/> 12 months	<b>Monthly fee \$</b>	<b>Contracts will renew month to month after initial 12 months</b>
_____	Peoples Extreme Package	\$55.90	Includes: High Speed Internet & Peoples' Calling Plan
_____	100 Extreme Package	\$67.00	Includes: Internet, Calling Feature Package*, basic voice mail, 100 long distance minutes, long distance coverage at 7¢ per minute**
_____	200 Extreme Package	\$75.00	Includes: Internet, Calling Feature Package*, basic voice mail, 200 long distance minutes, long distance coverage at 7¢ per minute**
_____	500 Extreme Package	\$95.00	Includes: Internet, Calling Feature Package*, basic voice mail, 500 long distance minutes, long distance coverage at 7¢ per minute**
_____	1000 Extreme Package	\$131.00	Includes: Internet, Calling Feature Package*, basic voice mail, 1000 long distance minutes, long distance coverage at 7¢ per minute**
_____	All U Can Eat Extreme	\$81.00	Includes: Internet, Calling Feature Package*, basic voice mail, unlimited long distance** <i>single-family residential only</i>

**BEST VALUE!!**

\*Calling Feature Package Includes: Caller ID, Call Waiting, Speed Call, Three-way Calling

§ Addl government fees, assessments, taxes and line charge applies

\*\*long distance calling within 48 Continental United States only- Alaska, Hawaii and International calls excluded

**Customer System Requirements:**

System Type:  9X  ME  NT  2000  XP  MAC  VISTA  Other \_\_\_\_\_

RAM \_\_\_\_\_ HD \_\_\_\_\_ Processor \_\_\_\_\_

**Customer has Ethernet Card Installed:**  Yes  No **Virus Protection Installed:**  Yes  No

\_\_\_\_\_ File and Print Sharing Off – File and print sharing should be turned off on your computer. If they are turned on, there is a greater potential that other users on the internet could access your computer system and/or files. By initialing here, you state your understanding and take full responsibility for any and all damage to your computer system and/or files should you leave the file and print sharing turned on.

\_\_\_\_\_ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. Peoples Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection.

\_\_\_\_\_ Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer's network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an "ALWAYS ON" connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

**I HAVE READ AND UNDERSTAND THE PROVISION ON THE FRONT AND BACK OF THIS AGREEMENT AND CERTIFY THAT THE ABOVE INFORMATION IS CURRENT AND ACCURATE.**

\_\_\_\_\_  
Signature of Customer Date

Witnessed by: \_\_\_\_\_  
Peoples Services Representative Date

**BUNDLES INCLUDE EXTREME HIGH SPEED INTERNET (512 MAX DOWNLOAD)**

**EXISTING HIGH SPEED INTERNET CUSTOMERS-NO CHARGE TO UPGRADE BUNDLE, \$13.00 TO REMOVE OR DOWNGRADE BUNDLE PACKAGE**