



High Speed Internet Service Agreement

Date: _____

Billing Phone #: _____ Account Name _____

Name _____ Contact Phone #: (____) _____

Login name/email address: _____ @peoplestelecom.net

Password: _____

Technical Contact: _____ TN: (____) _____ Email _____

Billing Address: Street _____ P.O. Box _____

City _____ State _____ ZIP _____

Installation Services:

FREE INSTALLATION with 1 year contract.* If service is cancelled after first 30 days and prior to expiration date of contract, a \$200 broken contract fee applies. Installation includes wiring and programming to telephone network interface and inside connectivity to a SINGLE PC. The modem remains the property of Peoples. There will be a \$100.00 additional charge to final bill if the modem is not returned at end of service. There will be a \$40.00 service charge for changes (decrease of speed, change of location within home or business, etc.) to your High Speed Internet service. A \$40.00 charge will be billed for service calls resulting in no trouble found in High Speed Internet circuit.

HIGH SPEED INTERNET SERVICE SPEEDS AND MONTHLY PRICES

| Pick One (initial) | Contract Term: | <input type="checkbox"/> 12 Months | Contracts will renew month to month after initial 12 months |
|--------------------------------|------------------------------|------------------------------------|---|
| _____ | EXTREME High Speed Internet | \$55.90 | 320 minimum up / 512 maximum down ** |
| _____ | SUPREME High Speed Internet | \$70.90 | 512 minimum up / 768 maximum down ** |
| _____ | ULTIMATE High Speed Internet | \$85.90 | 640 minimum up / 1 mg max down ** |
| **Speeds not guaranteed | | | |

*Without a one year commitment installation will be \$95.00.

Want even more value? Check out our High Speed Internet Packages!

FREE INSTALLATION with 12 month commitment or \$95.00 installation fee without commitment. Broken contract fee of \$200 applies if service is disconnected after first 30 days and prior to contract expiration date. Peoples Long Distance required on all packages.

| Pick One (initial) | Contract Term: <input type="checkbox"/> 12 months | Monthly fee \$ | Contracts will renew month to month after initial 12 months |
|---------------------------|---|-----------------------|---|
| _____ | Peoples Supreme Package | \$70.90 | Includes: High Speed Internet & Peoples' Calling Plan |
| _____ | 100 Supreme Package | \$82.00 | Includes: Internet, Calling Feature Package*, basic voice mail, 100 long distance minutes, long distance coverage at 7¢ per minute** |
| _____ | 200 Supreme Package | \$90.00 | Includes: Internet, Calling Feature Package*, basic voice mail, 200 long distance minutes, long distance coverage at 7¢ per minute** |
| _____ | 500 Supreme Package | \$110.00 | Includes: Internet, Calling Feature Package*, basic voice mail, 500 long distance minutes, long distance coverage at 7¢ per minute** |
| _____ | 1000 Supreme Package | \$146.00 | Includes: Internet, Calling Feature Package*, basic voice mail, 1000 long distance minutes, long distance coverage at 7¢ per minute** |
| _____ | All U Can Eat Supreme | \$96.00 | Includes: Internet, Calling Feature Package*, basic voice mail, unlimited long distance** <i>single-family residential only</i> |

BEST VALUE!!

*Calling Feature Package Includes: Caller ID, Call Waiting, Speed Call, Three-way Calling

§ Addl government fees, assessments, taxes and line charge applies

**long distance calling within 48 Continental United States only- Alaska, Hawaii and International calls excluded

Customer System Requirements:

System Type: 9X ME NT 2000 XP MAC VISTA Other _____

RAM _____ HD _____ Processor _____

Customer has Ethernet Card Installed: Yes No **Virus Protection Installed:** Yes No

_____ File and Print Sharing Off – File and print sharing should be turned off on your computer. If they are turned on, there is a greater potential that other users on the internet could access your computer system and/or files. By initialing here, you state your understanding and take full responsibility for any and all damage to your computer system and/or files should you leave the file and print sharing turned on.

_____ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. People Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection.

_____ Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer's network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an "ALWAYS ON" connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

I HAVE READ AND UNDERSTAND THE PROVISION ON THE FRONT AND BACK OF THIS AGREEMENT AND CERTIFY THAT THE ABOVE INFORMATION IS CURRENT AND ACCURATE.

Signature of Customer Date

Witnessed by: _____
Peoples Services Representative Date

BUNDLES INCLUDE SUPREME HIGH SPEED INTERNET (768 MAX DOWNLOAD)

EXISTING HIGH SPEED INTERNET CUSTOMERS-NO CHARGE TO UPGRADE BUNDLE, \$13.00 TO REMOVE OR DOWNGRADE BUNDLE PACKAGE